

## **PRIVACY POLICY**

The Tuscaloosa SAFE Center respects the privacy of our donors. We remain transparent in defining what information we collect, how it is used, and how you can be removed from those programs and communications if you desire.

When you make a donation, the Tuscaloosa SAFE Center asks you for personal contact information, including your name, mailing address, phone number and email address. This information is used to provide you with a receipt of your donation. It may also be used to contact you for clarification about a donation you made or to send you additional information about the SAFE Center.

We do not use outside companies to communicate with donors nor do we engage in any telemarketing activities. We also provide the opportunity to unsubscribe from any current and/or future communications from the SAFE Center.

In addition to personal contact information, we ask for billing information, including your billing address and credit card number when you make a donation. We use secure servers hosted by our agent, Elavon, which is bound by the SAFE Center's policies. Your billing information is not shared with any other organizations, and your credit card number is not retained once your transaction has been authorized and processed.

All financial transactions on our website are managed through our agent, Elavon, which is TRUSTe certified. All transactions use an encrypted channel and are handled via secure servers. No financial data (such as your credit card number) is transferred or retained once your donation has been processed.

If a donation is made in honor or memory of another individual, we will ask for contact information for that person in order to acknowledge your donation to them. This contact information is not shared with any other organization nor is it added to any SAFE Center mailing list without the permission of the recipient.

The Tuscaloosa SAFE Center's Privacy Policy is subject to change. Any changes to this Policy will be noted and posted on this website so that we are transparent about our policies and procedures and so you may know the options provided to you regarding the information we collect.

## **GIFT POLICY STANDARDS**

All donations to the Tuscaloosa SAFE Center support the mission of providing forensic examinations to victims of sexual assault in the nine-county West Alabama region. Donations may also be used to provide education and prevention of sexual assault.

The Tuscaloosa SAFE Center may refuse any gift that does not sufficiently benefit the organization, is in conflict with the SAFE Center's mission, puts the reputation of the SAFE Center at risk or is prohibited by law.

**DONATION REFUND POLICY**

If you have made an error in making your donation or change your mind about contributing to the Tuscaloosa SAFE Center, we will honor your request for a refund made within 15 days of your donation. To request a refund, call 205-860-7233. Refunds are returned using the original method of payment, i.e. if you made your donation by credit card, your refund will be credited to that same credit card.

Thank you for your support of the Tuscaloosa SAFE Center.